

Consumer Confidence Report

Annual Drinking Water Quality Report

NORRIS CITY

IL1930350

Annual Water Quality Report for the period of January 1 to December 31, 2025

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by NORRIS CITY is Ground Water

For more information regarding this report contact:

Name Mike Hite

Phone 618-383-5933

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Source of Drinking Water
The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.
Contaminants that may be present in source water include: <ul style="list-style-type: none">- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.
In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.
Some people may be more vulnerable to contaminants in drinking water than the general population.
Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).
Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The drinking water supplier is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standard Institute accredited certifier

to reduce lead in drinking water. If you are concerned about lead in your water, you may wish to have your water tested, contact Mike Hite at 618-383-5933. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Source Water Information

Source Water Name	Type of Water	Report Status	Location
WELL 1 (71620)	WEST WELL	GW	<u>Active</u>
WELL 2 (71621)	EAST WELL	GW	<u>active</u>

Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by City Hall or call our water operator at 618-383-5933. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Source of Water: NORRIS CITY To determine Norris City's susceptibility to groundwater contamination, a Well Site Survey, published in 1991, was reviewed. In addition, the Phase II Wellhead Protection Areas (WHPA) were surveyed by the Illinois Rural Water Association (IRWA) in 2002. During the survey of the Norris City source water protection area, Illinois EPA staff recorded no potential sources, routes, or possible problem sites within the 400 foot minimum setback zone of Wells #1 and #2. No potential sources or problem sites were located within the Phase II WHPAs or the 2,500 foot maximum setback zones of either well. The Illinois EPA has determined that Norris City Wells #1 and #2 are susceptible to IOC, VOC, and SOC contamination. This determination is based on a number of criteria including: monitoring conducted at the wells, monitoring conducted at the entry point to the distribution system, and the available hydrogeologic data on the wells. The sampling performed to assess for pathogenic contamination (e.g., virus, total coliform, e-coli) has also demonstrated that the source water is not susceptible to these types of contaminants.

Lead and Copper

Definitions:
 Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
 Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Copper Range: 0.018 ppm to 0.15 ppm

Lead Range: ND to 1.3 ppb

To obtain a copy of the system's lead tap sampling data: City Hall at 618-378-3611

Our Community Water Supply has developed a service line material inventory.
 To obtain a copy of the system's service line inventory: City Hall at 618-378-3611

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2025	1.3	1.3	0.11	0	ppm	N	Corrosion of household plumbing systems; Erosion of natural deposits.
Lead	2025	0	15	1.2	0	ppb	N	Corrosion of household plumbing systems; Erosion of natural deposits.

Water Quality Test Results

Definitions: The following tables contain scientific terms and measures, some of which may require explanation.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Water Quality Test Results

Maximum residual disinfectant level goal or MRDLG:

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

na:

not applicable.

mrem:

millirems per year (a measure of radiation absorbed by the body)

ppb:

micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

ppm:

milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

Treatment Technique or TT:

A required process intended to reduce the level of a contaminant in drinking water.

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2025	1.4	1.2 - 1.4	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Haloacetic Acids (HAA5)	2025	4	2.88 - 3.95	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	08/08/2023	0.19	0.19 - 0.19	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	08/08/2023	0.929	0.929 - 0.929	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2025	0.15	0.15 - 0.15	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Sodium	08/08/2023	31	31 - 31			ppb	N	Erosion from naturally occurring deposits. Used in water softener regeneration.
Zinc	08/08/2023	0.015	0.015 - 0.015	5	5	ppm	N	This contaminant is not currently regulated by the USEPA. However, the state regulates. Naturally occurring; discharge from metal

Violations Table

Haloacetic Acids (HAA5)			
Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (DBP), MAJOR	01/01/2025	12/31/2025	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

Total Trihalomethanes (TTHM)			
Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (DBP), MAJOR	01/01/2025	12/31/2025	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

See attached public notification

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Norris City

Our water system violated several drinking water standards over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During January to December 2025, we did not monitor Total Trihalomethanes or Haloacetic Acids and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for these contaminants, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were or will be taken
Total Trihalomethanes	2 per year	2 in October 2025	August 2025	August 2026
Haloacetic Acids	2 per year	2 in September 2025	August 2025	August 2026

What happened? What is being done?

We failed to collect the samples in August as required. They were collected in October 2025, however, we will be sure to collect this year in August.

For more information, please contact Mike Hite at 618-383-5933.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Norris City.

Water System ID#

IL1930350

Date distributed

With 2026
CCR